



Office of
Environment
& Heritage

MD18/1944
CBPG1803

Mr John Stuchbery
Chair
Collingwood Beach Preservation Group

20 July 2018

By email: collingwoodbeachpreservation@gmail.com

Dear Mr Stuchbery

I refer to the correspondence from the Collingwood Beach Preservation Group (CBPG) regarding its concerns about the draft Coastal Zone Management Plans in the local area.

Thank you for raising your concerns. OEH values feedback as it provides an opportunity to review our services and practices. We endeavour to deal with concerns in an honest, transparent and timely manner.

OEH records indicate that the agency has received or been copied into eight separate pieces of correspondence from the CBPG since July 2017. OEH has responded to concerns advising that the concerns fall within Shoalhaven City Council's responsibilities. A determination has been made that the correspondence has now become unreasonable and demanding. Enclosed is a list of correspondence received and sent to CBPG.

After careful consideration, OEH will manage any future correspondence on the same issues under the *Unreasonable complainant conduct policy*. You may wish to view this policy, which can be found at www.environment.nsw.gov.au/Research-and-publications/Publications-search/Unreasonable-complainant-conduct-policy.

I hope that a resolution to the BGCP concerns is eventually achieved. Please be advised that should any further correspondence be received by OEH on this matter, a response will not be provided unless a substantive new issue is raised.

If you have any questions relating to the policy you may contact Ms Sacha Keady, Manager Professional Standards on either 8275 1534 or by email sacha.keady@environment.nsw.gov.au.

Yours sincerely


Simonne Daly
Director Audit, Risk and Ethics

Enclosure

Collingwood Beach Preservation Group - Correspondence

Date	Details
2 May 2018	Mr J Stuchbery to Chief Executive OEH
27 March 2018	OEH response, signed by Acting Director South East Regional Operation
4 March 2018	Mr J Stuchbery to Chief Executive OEH
23 January 2018	OEH response, signed by Chief Executive
19 December 2017	Mr J Stuchbery to Chief Executive OEH
6 December 2017	OEH response, signed by Chief Executive
24 October 2017	Mr J Stuchbery to Chief Executive OEH
17 October 2017	OEH response, signed by Chief Executive
4 September	Mr J Stuchbery to Acting Senior Team Leader OEH
21 August 2017	OEH response, signed by Chief Executive
9 August 2017	Mr J Stuchbery to Chief Executive OEH
1 July 2017	Mr J Stuchbery to Director South Coast Region